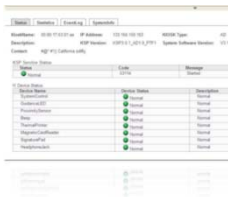


A new feature of PFU's Kiosk Integration Platform™, **MEDIASTAFF® Remote Management System (RMS)** is a web-based service platform and suite of management tools that simplifies and consolidates the configuration, administration and maintenance of large kiosk-based networks.

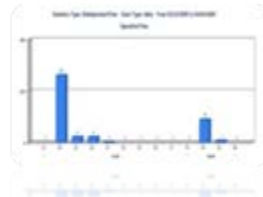
RMS enhances the existing capabilities of Kiosk Integration Platform (a powerful combination of tightly integrated Kiosk hardware, intelligent middleware, and KIOSK SERVICE PLATFORM™) and significantly *simplifies* your kiosk decisions.

RMS provides the user with the ability to view the status of their networked kiosks remotely and in real time. Users can then identify, troubleshoot, and diagnose and resolve most problems remotely, thereby dramatically reducing support and service costs.



Problem Diagnosis and Instructions

In addition to Kiosk and I/O device status information, RMS provides instructions to resolve the problem, which helps organizations significantly reduce down time.



Statistical Data for Service Level Management and Decision-Making

RMS provides a robust set of tools for users to collect data, measure performance, and analyze visitor usage trends for their kiosks.



Proactive Notice

RMS keeps track of the usage of components (such as LCD, main board and I/O devices) and recommends a maintenance schedule before the component causes problem.

Features:

Monitoring & Problem Diagnosis	Real-time Status Monitoring, Problem Detection and Notification, Diagnosis and Triage, Proactive Notice
Statistics & Analytics	Kiosk and Application Usage Statistics, Report
Kiosk Management	Kiosk and User Management, Application Remote Update